CenturyLink®
Managed Network Service (MNS)

MNS Offers Core Capabilities

CenturyLink's MNS combines the power of our high performance network, enhanced data monitoring, and highly experienced operations engineers. Skilled in an array of technological platforms, CenturyLink's MNS team will provide customized managed solutions across a wide range of services. Since CenturyLink is in the forefront of developing this advanced functionality, we will continue to be uniquely qualified to assist agencies in the management of their services. Our CenturyLink MNS asset strategy ensures that agencies are better able to focus on strategic initiatives, improving the manner in which they interact with and support the public domain.

Product Description

CenturyLink's MNS is a customizable, fully managed service that includes flexible pricing and support that includes hardware, software, installation, maintenance, and proactive management with 24x7x365 monitoring. CenturyLink's MNS incorporates fully defined ITILv3 processes included as part of a comprehensive approach to service delivery, incorporating remote management capabilities and support from domestic NOCs staffed 24x7x365 with Tier 1, Tier 2, and Tier 3 support personnel. MNS can be combined with SREs, SRLs, and TO requirements to augment network and cloud services in any layer of the OSI model. Additionally, MNS can be used to provide configuration management support to gateway services between multiple service areas. At the TO level, MNS can be customized to provide management-only services for an agency's existing (i.e., GFE-based) network environment across all CenturyLink products and services offered.

KEY FEATURES

- **Managed data**
  Managed Voice
- **Managed cloud**
- **Walk In and Take Over, allowing CenturyLink to insert managed services where agency has established infrastructure**

For more information, contact your CenturyLink Federal Sales Representative or visit: www.centurylink.com/federal

Highlights

- Performance monitoring, alerting, and reporting
- Server, application and operating system (OS) monitoring
- Domain name server (DNS)/dynamic host configuration protocol (DHCP)/IP address management
- Network traffic and bandwidth monitoring
- Change, configuration and compliance management
- WAN and VoIP performance monitoring
- Switch port monitoring and mapping, user tracking
- Web application monitoring
- Automated patching of servers and 3rd party application

How MNS is Provided

MNS is location independent. CenturyLink MNS will be available at all locations where the underlying CenturyLink EIS services are provided. CenturyLink is proposing service coverage that significantly exceeds the minimum requirement of 25 CBSAs out of the top 100 CBSAs.

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